

Terms and Conditions for KDAB Scheduled Remote Training in Europe (except France), Asia and Africa

Confirmation of training: All training courses are confirmed via an email sent to the email address specified in the registration.

Cancellations/Changes: Confirmed training courses will not be canceled except for cases of force majeure. In the unlikely event of having to change the date of the training, due to circumstances beyond the control of KDAB, or due to unexpected availability of the trainer, the customer will be informed as early as possible. If the customer is unable to attend the training on the new dates, they will be refunded 100% of the training fee. KDAB shall not be liable for any additional cost the customer may incur due to change of date.

Training fees: Training fees are invoiced with net 30 days terms, 6 weeks before the training starts or on receipt of registration if the training starts within the 6 weeks. Should no fee have been received by KDAB the day before the course commences, the participant will be refused admission and KDAB bears no responsibility for expenses incurred by the participant. KDAB will attempt to inform a participant of their being denied access to the course, but it is the responsibility of all participants to ensure their fee has been paid, prior to the course starting date. No further deductions are accepted. All prices/quotation are exclusive of VAT and all applicable local charges. Training fees include delivery of the course and printed course material in pdf format.

Cancellations by the participant, or no-shows do not exempt the customer from the liability to pay the training fees; however, substitutions can be made as described below.

Substitutions: Customers are welcome to substitute training participants free of charge until one day before the training starts by writing to training@kdab.com. No substitutions are permitted after the training has started.

Copyrights/Intellectual property: All copyrights, patents, designs and other intellectual property rights in or relating to any training materials provided or made available in connection with our courses remain the sole property of KDAB and/or its partners. No part of any course materials may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, or translated into any language, without the prior written permission of KDAB.

General: These terms and conditions set out above represent a complete statement of the agreement between the parties and supersede all prior discussions, correspondences and representations. These terms and conditions are subject to change without notice, and changes will apply to any enrolment/course order received after the date of the change. These terms and conditions may not be varied except in a written agreement signed by the Training Director or a Managing Director of a KDAB Group company. KDAB's acceptance of a purchase order containing different terms and conditions does not modify or supersede these terms and conditions. This agreement shall be governed by and interpreted in accordance with the laws of The Kingdom of Sweden.