

Terms and Conditions for KDAB Scheduled Trainings in Europe (except France), Asia, and Africa

Confirmation of trainings: All trainings are confirmed via email sent to the email address specified in the registration.

Information about the location of the venue: On receipt of registration, information about the location of the training is sent by email to the address specified in the registration.

Cancellations/Changes of location of the venue and date: All confirmed trainings will not be cancelled except for cases of force majeure. In the unlikely event of having to change the location of the venue, due to circumstances beyond the control of KDAB, or change the date of the training, due to unexpected unavailability of the trainer, the customer will be informed as early as possible. If the customer is unable to attend the training on the new date or at the new location they will be refunded 100% of the training fee. KDAB shall not be liable for any additional cost the customer may incur due to a change of location or date.

Training fees: Training fees are billed net 30 days, 6 weeks before the training starts or on receipt of registration if the training starts within the 6 weeks. Should no fee have been received by KDAB the day before the course commences, the participant will be refused admission and KDAB bears no responsibility for expenses incurred by the participant. KDAB will attempt to inform a participant of their being denied access to the course but it is the responsibility of all participants to ensure their fee has been paid, prior to travelling to attend the course. No further deductions are accepted. All prices/quotation are exclusive of VAT and applicable to all local charges. Training fees include delivery of the course, printed course materials, use of software and computers as appropriate for the training in question and as announced in the training description, light refreshments during morning and afternoon breaks, as well as lunch. Training fees do not include accommodation, any meals not listed here, travel, or any other expenses incurred by the participants.

Cancellations by the participant, or no-shows do not exempt the customer from the liability to pay the training fees; however substitutions can be made as described below.

Substitutions: Customers are welcome to substitute training participants free of charge until one day before the training starts by writing to training@kdab.com. No substitutions are permitted after the training has started.

Disability and special dietary requirements: Customers are asked to inform KDAB about disabled access requirements when registering for a training and special dietary requirements no later than two weeks prior to the training. Special dietary requirements are catered for on a best effort basis.

Security and code of conduct: Customers agree to abide by all security regulations of the training venue and to maintain professional conduct at all times while at the training facility.

Copyrights/Intellectual property: All copyrights, patents, designs and other intellectual property rights in or relating to any training materials provided or made available in connection with our courses remain the sole property of KDAB and/or its partners. No part of any course materials may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic,

mechanical, photocopying, recording or otherwise, or translated into any language, without the prior written permission of KDAB.

General: These terms and conditions set out above represent a complete statement of the agreement between the parties and supersede all prior discussions, correspondences and representations. These terms and conditions are subject to change without notice and changes will apply to any enrolment/course order received after the date of the change. These terms and conditions may not be varied except in a written agreement signed by the Training Director or a Managing Director of a KDAB Group company. KDAB's acceptance of a purchase order containing different terms and conditions does not modify or supersede these terms and conditions. This agreement shall be governed by and interpreted in accordance with the laws of The Kingdom of Sweden.